#### **Code of Conduct**

#### Members and Guests:

1. You are responsible for your own conduct. Rude, aggressive, or offensive language or behaviour will not be tolerated.

#### The Lodge Captain:

- 1. Each week, the club appoints a Lodge Captain to safeguard the club's property and maintain a harmonious atmosphere.
- 2. The Lodge Captain is expected to be effective and consistent in dealing with members and guests.
- 3. The Lodge Captain ensures the Code of Conduct is observed and has the authority to refuse accommodation if behaviour is unacceptable. No refunds will be given, and the matter will be addressed by the Board.
- 4. The Lodge Captain can refer any concerns or incidents to the Board.
- 5. If the Lodge Captain is not present, members can contact the Board via email at the addresses on the Contacts page. <a href="www.stgeorgealpine.com.au">www.stgeorgealpine.com.au</a>
- 6. The Lodge Captain is responsible for the central heating. Any adjustments should be requested through them.

# Respect for the Lodge and Others

- Treat the Lodge as your own home. Report any damage to the Lodge Captain or Accommodation Manager. You will only be asked to pay for wilful or grossly negligent damage.
- 2. Enjoy the company of fellow members and guests but be tolerant of noise and respect the need for quiet and privacy.
- 3. Address complaints to the Lodge Captain or a Director before confronting another member or guest.
- 4. Parties must end by 11:00 PM unless permitted by the Lodge Captain.
- 5. Rude, aggressive, drunken, or offensive behaviour will not be tolerated. Offenders may be asked to leave, and no refund will be given.
- 6. Leave communal bathrooms clean and fresh.
- 7. Leave outside shoes in the change room and do not wear ski boots inside the Lodge.
- 8. Smoking or vaping is not allowed inside.
- 9. Turn off lights if you are the last to retire.
- 10. No casual, overnight stays for friends or other guests are permitted. This is for legal and safety reasons.
- 11. Guests with infectious diseases must leave the lodge. The Board will decide if a refund will be issued.
- 12. Maintain good personal hygiene, especially in communal areas like the Jindabyne Bunk Room, lounge, and dining areas.

# Jindabyne Bunk Room

- 1. Keep noise down if coming in late or leaving early. Use a torch to avoid disturbing others.
- 2. Keep your area tidy to avoid trip hazards.
- 3. Tidy up after yourself in all shared areas.
- 4. Ear plugs are available for those disturbed by snoring. These will be available from a central location. Snorers should consider using a CPAP machine or sleeping on their side and are required to take reasonable efforts to reduce their impact on other users

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of the Bunk Room – the Board reserves the right to refuse a Bunk Room booking for a person about whom multiple snoring complaints have been made.

## **Illegal Activities**

- 1. No unlawful activities are allowed on club premises. The Lodge Captain may notify the Police of any such activity, including:
  - o Breach of a Public Health Order
  - Possession, use, sale, or distribution of illegal substances
  - Wilful damage to property
  - Theft of personal belongings
  - Smoking inside the lodges
  - Interference with fire protection measures
  - Aggression or violence towards others

### E-Bikes, E-Scooters, etc.

- 1. Charging of small vehicle batteries is not permitted inside the lodges.
- 2. At Jindabyne, use the provided shed.
- 3. No charging facility exists at Mt Hotham.

#### Children

- 1. St. George Alpine Club is family oriented. Parents or guardians are responsible for their children's behaviour and must supervise them.
- 2. Children under 10 must be supervised in the kitchen. For safety reasons, children under 120cm are not allowed in the kitchen.
- 3. Nappies should not be changed in communal areas, and they must be disposed of in outside bins straight away.
- 4. Remove children from bedroom areas if they cry and cannot settle during the night.
- 5. Ensure children do not cause annoyance or behave unsafely.

# **Arrival and Departure**

1. Respect entry and departure times: Arrival at 2 PM, departure at 10 AM.

#### Noise

- 1. Avoid excessive noise or activities that disturb others.
- 2. Respect the Lodge Captain's privacy and peace.

# **Complaints / Incident Reporting**

1. Attempt to resolve differences first. If unresolved, refer complaints to the Lodge Captain or the Board.

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